



# Devon & Cornwall Police

Our Ref: PSD/CO/894/19

ian@belchamber.net

Inspector Thomas  
Alliance Roads Policing  
Bodmin Police Station  
Cornwall

23<sup>rd</sup> January 2020

Telephone: 101

Dear Mr Belchamber

I refer to your complaint against police recorded under the above reference number.

Your complaint was assessed as being suitable to be dealt with by way of Local Resolution and we agreed a set of actions which have been carried out as follows:

1. Contacting Mr Leisk to request an explanation from him regarding his comments in support of the publication about Dorset KSI figures. (A message has already been sent to him and I am awaiting a reply)

Mr Leisk has already stated that he has only made comment to the reduction in KSI figures, as confirmed by the Department for Transport.

2. Contact with Dorset Road Safe, to establish where the figures were derived from.

Dorset Road Safe supplied two sets of tables to be published by the corporate communications department. The figures that have been published in the article are the figures relating to the amount of Killed and Serious Injury (KSI) Collisions and not KSI Casualties. As such, they were believed accurate at the time of publishing.

3. Contact with the Office Police and Crime Commissioner to establish if figures were checked prior to going to press.

Dorset OPCC can only say that they believed the figures were accurate at the time of publishing.

## Contact the police

Emergency ☎ 999

Non-emergency 🌐 [www.devon-cornwall.police.uk/reportcrime](http://www.devon-cornwall.police.uk/reportcrime)

✉ 101@dc.police.uk 📞 101

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The Government Standard  
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4. On looking at the publication that you provided in the link on your appeal, it does appear that some of the figures printed are not accurate. I will cover this point in a final letter when I have made contact with the PCC's office.

Please see the reply to point 2 above. The published figures refer to the amount of KSI collisions, not casualties. All persons that I have spoken to have stated that they believed the figures to be accurate when published and have apologised if there are any errors.

One error relates to the following text - **In 2012 it was 355, in 2018 with figures to be confirmed, it was 239, a reduction of slightly more than 32,** - an error has been made after the figure of 32. It should read 32%

5. When I have established how the error has occurred, I will make contact with the relevant departments to offer advice on the issues that the error could cause and request a review of processes.

I have spoken to all of the relevant departments and discussed the issues, including offering advice. All persons have stated that they believe the figures were accurate at the time of publishing and any errors have only come to light, after publishing.

6. On completion of these tasks, I will compile a letter and send to you that lists the actions taken, so that you have a full update.

As per this document

I hope that I have carried out the Local Resolution procedure in line with our agreement.


Enclosed is a leaflet which explains your right of appeal. You should be aware that any appeal must be in writing with your reasons within 28 days of the day following the date of this letter, namely the 21<sup>st</sup> February 2020; any appeal received after this date will not be considered.

The relevant appeal body for your complaint is the force Complaint Appeals Unit (CAU), the contact details for which are on the enclosed leaflet. Please note that there is no right of appeal to the Independent Office for Police Conduct (IOPC) in this case.

Under the Local Resolution procedure you have a right to view a copy of the complaint record if application is made in writing within a period of three months from the date of this letter.

As a result of complaints made by members of our public we can influence the development of individuals and the working practices of the Devon and Cornwall Police. On behalf of the Force may I take this opportunity to apologise that on this occasion you felt that the service you received fell below the standard which you expected. I hope that any future contact you have with the Police restores your confidence in our service.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Peter Thomas', with a long horizontal flourish extending to the right.

Inspector Peter Thomas

